HOLYOAKE

Whenever you're ready.

STRATEGY 2022-27



VISION

We empower people to change their lives, making better futures possible

EXCELLENCE & INNOVATION

We will leverage our years

of knowledge, experience and

our leadership in the sector

to deliver evidence-based

services that are continuously

improving and innovating to

meet evolving needs



PURPOSE

Using evidence-based practice, we support individuals, families and communities that are impacted by alcohol, other drugs and mental ill health



OUR PEOPLE

Create a culture of excellence, accountability and wellbeing where people can thrive

VALUES

- Passion
- Integrity
- Courage
- Innovation
- Connection



SUSTAINABILITY

Holyoake will ensure that delivery of our services and management of our organisation are sustainable. Our growth will be targeted and intentional



- Continuously improve our AOD and Mental Health services
- Develop our approach to a specialist Mental Health service
- Develop innovative ways of delivering our services
- Be recognised for our innovation and responsiveness to the changing environment
- Continuously build capability in the workforce
- Enhance employee reward, recognition and wellbeing initiatives
- Further development of our leadership capability
- Expand and grow our services in a sustainable way
- Structures in place to deliver services in the current environment and into the future, as we expand and grow
- · Pursue measured results that maximise our impact

OUTCOMES

- Enhanced structured approach for delivering quality services. Data is driving our service and organisational improvements to ensure the highest quality is achieved
- Recognised as a specialist Mental Health provider internally and externally (recognising we are already an AOD specialist)
- Effective new models of service that are evidence-based and responsive to evolving needs

- Appropriately skilled workforce to deliver our services
- · Our people are appropriately rewarded and recognised for the work they do at Holyoake
- Leaders equipped to lead and develop their teams and create a high performing culture
- Ensuring the future sustainability of the organisation
- · We will have organisational systems and processes to support our services and its growth
- Delivering a cost effective and high-quality service to the community